***Come work as a Professional Services Technician I at a growing company that offers great benefits with opportunities to advance and learn alongside accomplished business leaders … Become a part of our team!***

**Get to Know Us**

Flux Power is a fast-paced, high-growth (40% YoY), publicly traded company (NASDAQ: FLUX) that is leading the adoption of lithium-ion technology solutions. We design, manufacture, and sell advanced lithium-ion battery packs that are disrupting the 100+ year old market for lead acid batteries. Our battery packs are used to power industrial and commercial equipment like forklifts and airport ground support equipment, as well as new applications like solar-powered EV charging stations.

**About the Role**

Lithium-ion battery packs require and develop skills in electronics, firmware, cloud applications, WiFi, 5G networking and even Raspberry Pi applications. Flux Power solutions are emission free and green helping reduce the carbon footprint of the vast material handling industry. If contributing to a greener future and developing these skillsets are what you are looking for, Flux Power Product Support is the role for you!

The Professional Services Technician I will provide sales and installation support via customer site visits. The Professional Services Technician I will work hands-on with the technology providing installation assistance and user operation training to existing and new customers. Professional Services Technicians deliver world class pre-sales support and training on all Flux Power battery products and will be trained to make basic diagnosis and repairs. The Professional Services Technician helps sales and application engineering ensure a smooth transition to Li-Ion batteries for all Flux Power customers.

**What you Will be Doing**

* Learning and upskilling on proprietary and standardized lithium-ion batteries and supporting technologies.
* Providing basic technical assistance to customers primarily through installation field support.
* Contribute to deploying batteries into customer operations and assist in resolving basic technical issues during installation.
* Support the application engineering and sales teams with problems during product demonstrations.
* Assist in monitoring battery performance with Flux Power’s flagship SkyBMS cloud telematic monitoring solution.
* Work with colleagues to escalate complex issues to product support and improve your lithium-ion technical skillset.
* Help verify product specifications to ensure customer orders are processed correctly for vehicles switching to Li-Ion.
* Contribute to Flux Power technical manual development.

**What we offer**

* Competitive compensation and benefits.
* Internal promotion opportunities.
* Work-life balance and hybrid schedule.
* The chance to join a diverse technical team in a fast-growing company providing green energy solutions to the material handling, autonomous vehicle, commercial airline, and stationary power industries.

**Required Education and Skills**

* Minimum of a High School Diploma.
* Associates of Arts in a technical trade is preferred.
* Candidates with mechanical or technical training, military experience or trade school certifications in electronics, avionics, or mechanical fields (automotive, aerospace, marine, etc.) are encouraged to apply.
* Previous professional or technical sales service experience preferred but not required.
* A willingness to interact with customers is required.
* You will need the capacity to follow-up and multitask daily.
* You have well-developed interpersonal skills and the ability to get along with diverse personalities.
* You are results-oriented and thrive in a fast-paced environment.
* Knowledge and experience with Microsoft Office programs are a plus.
* You can travel domestically or internationally (approximately 75% travel).
* A standard forklift certification is a plus.
* The ability to lift 30lbs is required.
* A current driver’s license is required.

**Other Duties**

**Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.**

**What Can We Offer You for All Your Hard Work?**

**Benefits**

* Medical, dental and vision insurance options
* 401K Plan with company match
* Life Insurance
* Paid Time Off
* Paid Holidays

**COVID-19 Precaution(s)**

* Personal protective equipment provided or required
* Sanitizing, disinfecting, and cleaning procedures in place

We are committed to a safe, drug-free workplace by performing pre-employment background checks and substance testing.

**Notes**

* No recruiters, contractors, or consultants, please.
* No relocation assistance or visa sponsorships available for this position.

**Please review our career page at** <https://www.fluxpower.com/careers>

*\*\*\*Flux Power is proud to be an equal opportunity employer committed to providing employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age or disability, or any other class protected by Federal, State or local laws. Flux Power complies with all employment eligibility verification requirements of the Immigration and Nationality Act and all must have the authorization to work in the US.*