



Warranty Claim Form

Claim Number (Flux Power):
Authorized Service Provider Invoice:

Authorized Service Provider Information

Company Name:	Contact Name:	Date	
Address:	City:	State:	Zip/Postal Code:
Email:		Labor / Travel Reimbursement Rate:	

Equipment Information

Model #:	Battery Serial #:	Date of Repair:
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Repair Information

Detailed Description of failure, cause, corrective action, reason for request:

Description of work performed	Minutes / Hours:	Labor Rate:
	Total Labor Cost:	

Travel Time	Minutes / Hours:	Labor Rate:
	Total Travel Cost:	

Parts Replaced

Qty:	Part #:	Description:	Returned Part?	Amount:

For Internal Use At Flux Power Only

Claim Approved:	Claim Pending:	Claim Denied:
Comments:		



Warranty Claim Instructions

1. Complete the Warranty Claim Form. To obtain this form, contact Product Support by telephone at 877-505-3589 or by email at support@fluxpower.com. Warranty Claim forms are also available on our website at www.fluxpower.com.

2. Parts to be submitted for warranty consideration: Parts required to complete the repair must come from distributor inventory and or ordered through Flux Power product support.

- If parts are needed to complete the repair, order them with the normal ordering process. Parts will be shipped and charged to your account with a credit issued when the claim is approved.
- Submit and identify any labor to be submitted for warranty consideration.

3. Flux Power may request parts be returned for examination before approval of the warranty claim. If Flux Power requests parts be returned, an RMA will be issued. Failure to return requested parts within 30 days, the warranty claim will be denied.

4. Warranty parts returned to Flux Power need to have a shipping return label generated by Flux Power support. **Do not return parts unless requested to do so by Flux Power.**

5. Submit the Warranty Claim form:

Email to: support@fluxpower.com and accountspayable@fluxpower.com

Mail: Product Support Manager, 2685 S. Melrose Dr., Vista, CA 92081

Note: Submit any additional information that may be required for the warranty claim such as invoices or additional batteries repaired.

Missing or inaccurate information will delay the processing and crediting of your account for parts and labor.

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