

LiFT Pack Technical Bulletin

SUBJECT: Output Connector Failure

This bulletin is intended to communicate an issue which may occur in the LiFT Pack S8-Series.

1. Identified Issue

Batteries shipped from July 31st, 2017 to October 10th, 2018 with a Delta Q Internal Charger have a charger DC output connector prone to failing on a small percentage of batteries. The connector may overheat and deform causing the battery to no longer charge when plugged in.

Products Affected

SN 170001 to 1801808 are susceptible to this failure.

How to Fix

If this issue affects you or your customer, contact Flux Power for remediation instructions.

Additional Information

Please remember to obtain pre-approval for any warranty work being performed. If you have any questions, please contact a technical support representative at:

Phone: (877) 505-3589 option 1

Email: support@fluxpower.com

Repairs should only be performed by authorized technicians