



Bulletin No.: TB2-2016

Date: 4/29/2016

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## TECHNICAL BULLETIN

<b>SUBJECT: Firmware Upgrade</b>
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This bulletin is provided to communicate and provide guidance on upgrading firmware on LiFT Packs.

### Description

Flux Power has identified a bug in the firmware which may, in some cases, cause issues for an end user. Any LiFT Pack with a firmware version of F40 or before may display incorrect State of Charge (SOC) information. To avoid this issue, all LiFT Packs that are serviced should have the firmware upgraded to the latest version using our latest software.

### Products Affected

Contact Flux Power and we can provide a customized list of all batteries requiring firmware upgrades.

### Remedy

Flux Power will provide programming hardware to upgrade the firmware. In addition a Flux Technician will be available for remote installation or telephone guidance during the process. You must have access to a laptop computer with windows XP or windows 7, and the ability to install software on this computer. A guide for upgrading firmware is also available. You can find all necessary files and documentation at:

<http://www.fluxpwr.com/support-main/software-center/>

Please contact a technical support representative if you need assistance:

T: 877-505-3589

E: [support@fluxpower.com](mailto:support@fluxpower.com)

**\*\*\*Repairs should only be performed by an authorized technician\*\*\***

If you have any questions regarding this Technical Bulletin, please contact your Flux Power representative.

Thank you!

