

# **TECHNICAL BULLETIN**

# **SUBJECT**: LiFT Pack<sup>™</sup> Onboard Chargers

This bulletin is provided to communicate and provide guidance on a potential malfunction related to the onboard charger in the Flux LiFT Packs.

## Description

Flux Power has identified circumstances where the onboard charger in a LiFT Pack may malfunction. In this case, the charger will be unable to charge the LiFT Pack and must be replaced by a new external or internal lithium-ion charger.

Flux Power has worked with our charger vendor to implement modifications to the charger to prevent this failure mode. It was implemented on all LiFT Packs shipped on or after August 1, 2015.

### **Products Affected**

All LiFT Pack models (S3, S5, and S7) shipped through July 2015.

### Remedy

Flux Power will provide its customers and distributors the option to replace the onboard charger with either an external charger or an internal charger in accordance with our warranty policy.

Instructions for replacing the onboard charger can be found on the Flux Power Support Resource Center, or please contact Flux Power Technical Support for assistance: T: 877-505-3589 E: support@fluxpower.com

If you have any questions regarding this Technical Bulletin, please contact your Flux Power representative.

Thank you!