

M24 Technical Bulletin

SUBJECT: M24 Contactor opening without warning (No EWS)

This bulletin is to communicate an issue which could affect M24 batteries being used without EWS enabled.

Identified Issue

When an M24 safety feature is triggered it will open the contactor and bring the truck to a sudden halt. To prevent this an external SOC gauge with EWS enabled should be connected so there is a warning the truck is going to come to halt and the driver has time to stop.

Products Affected

M24 batteries shipped without EWS enabled.

How to Fix

In the event of the above symptom being observed, contact Flux Power to receive an external SOC gauge w/ EWS. Once received simply plug the SOC gauge into the data port and place it where the driver can see it easily.



Additional Information

Please remember to obtain pre-approval for any warranty work being performed. Flux Power will cover one hour of repair time. Be sure to include the battery serial number when invoicing. If you have any questions, please contact a technical support representative at:

Phone: **(877) 505-3589**
Email: support@fluxpower.com

*****Repairs should only be performed by authorized technicians*****