

Come work as a Battery Technician at a growing company that offers great benefits with opportunities to advance and learn alongside accomplished business leaders ... Become a part of our team!

Get to Know Us

Flux Power is a fast-paced, high-growth (40% YoY), publicly traded company (NASDAQ: FLUX) that is leading the adoption of lithium-ion technology solutions. We design, manufacture, and sell advanced lithium-ion battery packs that are disrupting the 100+ year old market for lead acid batteries. Our battery packs are used to power industrial and commercial equipment like forklifts and airport ground support equipment, as well as new applications like solar-powered EV charging stations.

About the Role

Lithium-ion battery packs develop skills in electronics, firmware, cloud applications, WiFi, 5G networking and even Raspberry Pi applications. Flux Power solutions are emission free and green helping reduce the carbon footprint of the vast material handling industry. If contributing to a greener future and developing these skillsets are what you are looking for, working as a Flux Power Battery Technician is the role for you!

The Battery Technician I is an entry level product support role who performs battery pack repairs including diagnosis and component replacement, and in some cases a rework of the battery to ensure it meets UL and Flux Power warranty standards. Flux Power battery technicians are a crucial role in the product support organization contributing to delivering world class support to customers helping drive industry leading customer satisfaction and end-user experience to win in the marketplace and achieve corporate financial performance goals.

What you Will be Doing

- Troubleshoot battery packs and components for electrical and mechanical issues.
- Disassemble and reassemble batteries from drawings down to failed components to repair batteries.
- Perform quality and functional tests on repaired batteries and lithium cells using Flux Power standard and 3rd party tools.
- Rework, repair, and minor fabrication may be required, including but not limited to cleaning, soldering, harness updates, cutting, grinding, drilling, paint touchup.
- Maintain detailed service records by updating the corporate ERP database.
- Perform routine daily cleanup of workstations in accordance with lean manufacturing principles.
- Receive inbound repair inquiry calls from customers and make outbound calls to routinely update customers on the status of battery repairs.
- Coordinate with Flux Power Authorized Service Provider warranty repair centers to consult partner technicians on repairs and monitor progress of outstanding repairs.
- Travel to customer sites is also required for diagnosis and repair in the field.

Required Education and Skills:

- Minimum of a High School Diploma.
- Associates of Arts in a technical trade is desirable.
- Candidates with mechanical or technical training, military experience or trade school certifications in electronics, avionics, or mechanical fields (automotive, aerospace, marine, etc.) are encouraged to apply.
- Previous technician experience is required.
- Knowledge of automotive CAN protocol is a plus.
- Strong analytical, numerical, and reasoning abilities are needed.



- Previous experience using software tools is required.
- Hands-on mechanical repair experience is required, and basic electrical circuit knowledge is needed.
- Effective communication skills (verbal & written) are required and a desire to work with customers is a must.
- Previous customer service experience is desirable.
- You will need the capacity to follow-up and multitask daily.
- You should have the ability to get along with diverse personalities and work within a team.
- You are motivated, results-oriented and thrive in a fast-paced environment.
- Knowledge and experience with Microsoft Office programs are a plus.
- Bilingual English and Spanish is a plus.
- The ability to lift up to 50lbs is required.
- A current California driver's license is required.
- Up to 15% domestic travel can be expected.

Other Duties

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.

What Can We Offer You for All Your Hard Work?

Benefits

- Medical, dental and vision insurance options
- 401K Plan with company match
- Life Insurance
- Paid Time Off
- Paid Holidays

COVID-19 Precaution(s)

- Personal protective equipment provided or required
- Sanitizing, disinfecting, and cleaning procedures in place

We are committed to a safe, drug-free workplace by performing pre-employment background checks and substance testing.

Notes

- No recruiters, contractors, or consultants, please.
- No relocation assistance or visa sponsorships available for this position.

Please review our career page at https://www.fluxpower.com/careers

***Flux Power is proud to be an equal opportunity employer committed to providing employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age or disability, or any other class protected by Federal, State or local laws. Flux Power complies with all employment eligibility verification requirements of the Immigration and Nationality Act and all must have the authorization to work in the US.